

CCH Access™ Practice

Welcome to CCH Access Practice 2021-5.0.

This bulletin provides important information about the 2021-5.0 release of CCH Access Practice. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

New in this Release

Install / Update

When you start CCH Access, you are prompted to apply updates if they were not [applied automatically](#). Occasionally, you may need to uninstall and reinstall CCH Access, which may require assistance from your firm's IT department. With this release, after updating Install and Update Manager:

- You can reinstall the CCH Access components that are already present, even if you are not an administrator on your computer. For more details, please refer to our guide [When should I use the reinstall button in CCH Access?](#)
- You will be [prompted to reinstall](#) each update if one of the installed products has four or more updates pending.

Open Integration Kit v11.5

Open Integration Kit v11.5 can be downloaded from Install and Update Manager with release 2021-5.0. With this update, the help files are updated with the references to the former Workflow Integration Kit replaced with new product name of Firm Management APIs.

Developer Portal

The Developer Portal has been enhanced to provide new titles and descriptions for the API services. These descriptions should provide better information on what functionality is available in each service at a high level. There are also tags added to the Staff API operations to enable grouping in the API operation list. These tags can be seen by turning on the tag function at the top of the API operation list.

Known Issues

Accounts Receivable Statements

Principal clients, with or without activity, a zero-dollar balance and sub-ids whose balance was not equal to zero now correctly qualify for a statement.

Billing Fee Agreements

Automatic Progress Billing Fee Agreements now use the System Date, if selected, instead of always using the Bill Through Date as the Invoice Date.

Notifications

Expense transactions are now correctly evaluated in the qualification of employees to receive a Time Missing notification.

Time Missing notifications now use the total hours input by an employee instead of each of the subtotals for unbilled, historical, billed, or voided hours to qualify an employee to receive a notification.